



HarBoli AI

by IOUX · ENGINEERING RELIABLE INTELLIGENCE

हर बोली

Every language. Every call. Answered.

Harboli picks up your business calls in Hindi, English or Hinglish — answers the caller properly, works out whether they are serious, books the meeting, and tells your team. Across every channel your customers use, 24×7.



It talks like a person

Real conversation, not a press-1 menu. Remembers what was said, handles interruptions, and hands over to a person when one is needed.



It knows your business

Answers from your own documents — never makes things up. Change a price or a policy and it knows straight away.



It does the work

Scores the lead, books the meeting, updates your CRM and alerts the right person. Nobody types anything in afterwards.

WHAT WE COMMIT TO, CONTRACTUALLY

>95%

Calls answered

<10 sec

Lead to your team

100%

Auto CRM entry

24×7

Always on

Hear it on a real call.

Four short steps and you are talking to an agent set up for your business. No sales call first.

harboli.ai/trial

TRY IT FREE

Rather talk first?
contact@harboli.ai · +91 89297 19902-05

ISO 27001 · ISO 9001 · REGULATOR-APPROVED INTEGRATIONS · 3 GRANTED PATENTS (BLOCKCHAIN)

harboli.ai · contact@harboli.ai · +91 89297 19902-05 · a product of IOUX Systems · iouxsystems.com · 1800-274-8822

THE FULL PICTURE

Everything it does, in plain words.

Six areas, from the moment a call connects to the reports on your desk on Monday.

On the call

- Hindi, English and Hinglish
- Multi-turn conversation
- Remembers earlier context
- Handles interruptions
- Chosen voice and persona
- Transfers to a person
- Number-masked bridging
- Full call recording
- Full transcript
- Playback and download
- Automatic call summary
- Sentiment scoring — soon

Knowing your business

- Answers from your documents
- Grounded, citation-backed replies
- Product and service details
- Price sheets
- FAQs
- Policies and process steps
- Brochure and PDF library
- Image and video library
- Version-controlled prompts
- Knowledge per project
- Stays inside set limits
- Update any time

After the call

- Scored hot, warm or cold
- Budget, timeline and intent
- Routed by project/territory
- Round-robin across team
- Alert on WhatsApp and email
- Site visit booked
- Callback scheduled
- Brochure sent instantly
- CRM updated automatically
- Full lead timeline
- Comments and feedback
- Ownership transfer

Reaching out

- Outbound campaigns
- Follow-ups and re-contact
- Renewal reminders
- Event invitations
- Product launch calls
- Feedback and surveys
- Contact list import
- Duplicate detection
- Test calls before launch
- Pause, resume and retry
- DND and opt-out built in
- Suppression lists

Watching it run

- Live inbound and outbound
- Queue and campaign view
- Real-time team alerts
- Call logs and search
- Bookings calendar
- Transcripts and recordings
- Delivery status
- Retry and error detail
- MIS reports and exports
- Audit logs
- Team performance — soon
- Conversion analytics — soon

Fitting your setup

- Your existing number
- CRM
- ERP
- Calendars
- WhatsApp Business
- Email
- Ticketing systems
- Custom internal systems
- Hosted or private cloud
- Fully on-premises
- Separate space per brand
- Roles and permissions

Live in 7 working days. Hosted, private cloud, dedicated cloud or your own servers.

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